

# TIWI ISLANDS TRAINING & EMPLOYMENT BOARD

## CDP SERVICE DELIVERY MODEL



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### ENGAGE

- Appointment letters
- Liaison Officers
- Community Meetings
- SMS Reminders
- Setting Goals
- Aspirations
- Dreams
- Building Trust
- Positive Influence
- Encouragement
- Information Sessions
- Social Media
- Ads

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### 2. SUPPORT

- Benefits/Challenges
- Job Plan
- Holistic Assessment
- Activity Selection
- Training Selection
- Health Referrals
- Youth Services
- Referrals to Activities
- Health Clinic
- Centrelink - DHS
- Barrier Management Tool
- Short Courses

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### 3. PLACE

- Job Search
- WFD Act
- WFD Host
- Accredited Training
- Non-accredited Training
- Special Services
- Participation Activities
- Non Vocational
- SEE or LLN and Work Prep
- App/TV
- Job Interviews & Licencing
- Health/Parenting Programs
- Work Experience

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### 4. DEVELOP

- Workplace Entry Requirements
- Work Experience
- Certificates
- Workplace Confidence
- Communication
- Post Placement
- Job Trainee/Apprenticeship
- Excursions & Workshops
- Forums & Conferences
- Structured Training
- Career Planning
- Mentoring/Coaching

## JOBSEEKER APPOINTMENT SEQUENCE

*(Every Jobseeker must receive all of these services)*

### 1. APPOINTMENT

- JSCI
- Job Plan
- Fast Track WFD
- Next Appointment



### 2. ASSESSMENT

- Holistic Assessment
- I.M.T.
- Next Appointment
- Ongoing support to address barriers



### 3. RESUME BUILDER

- Assessment review with JS
- Resume
- Use information gathered at the assessment appointment
- Strengths based
- Next Appointment
- Affirmation/confidence building



### 4. ACTIVE JOB SEARCH

- Work story
- Pre-work requirements
- Ongoing casework
- Job Readiness
- Role plays interviews
- Next Appointment